



PROCUREMENT PACKET

RidePermit Vendor and Security Overview

What a district business office, IT department, and counsel need to approve RidePermit. September 2026.

1. Vendor profile

Item	Detail
Legal name	RidePermit, Inc
Entity	Delaware C corporation
Principal office	Rancho Santa Margarita, California
Founded	2026; platform launched July 2026
Founder and CEO	Tony Bright
Product	The RidePermit platform: device registration, safety training, permit issuance, decal verification, and district reporting for K-12 districts
Website	ridepermit.com; application at app.ridepermit.com
Contact	support@ridepermit.com, (949) 670-3802
W-9	Provided on request
Certificate of insurance	Provided on request
Memberships	PeopleForBikes, CalBike, League of American Bicyclists; Bike Index registered organization

2. Pricing and contract terms

Permitted devices	Annual	Typical district
Up to 250	\$4,500	A single middle or high school
251 to 750	\$9,500	A small district
751 to 1,500	\$16,500	A mid-size district
1,501 to 3,000	\$27,500	A large unified district
3,001 and above	\$42,000	A county office or very large district

- Band fixed at signing for the contract year; year one billed at the lowest band that fits the District's estimate.
- Re-tiered at renewal only, on actual permitted devices. Adding device types does not change the price mid-year.
- 4% annual uplift, stated in the agreement.
- Every band sits below typical formal bid thresholds. Districts purchase by purchase order, invoice, check, or ACH. No card required.
- Cancel in year one for a prorated refund. Data exported at no cost at any time.
- One price covers every school, every device type, training, decals, and support. No modules.
- A parent-paid option exists for districts with no budget line; it is a fallback, not the design.

3. Security practices

Control	Practice
Hosting	Supabase (database, storage) and Lovable (application), both certified SOC 2 Type II. Vendor reports available on request under confidentiality. RidePermit itself is not separately SOC 2 certified
Data location	United States
Encryption	TLS in transit; encryption at rest for database and file storage
Access control	Row-level security on every table; users see only their own district or school; role-based permissions (district admin, school admin, parent, platform admin)
Authentication	Email and password with verification; multi-factor authentication required for platform administrators; invitation-only staff accounts tied to a district and school
Audit logging	Administrative actions, sensitive lookups, permit status changes, and warning records are logged with actor and timestamp
Secrets and keys	Stored server-side, never in client code; rotated on personnel change
Backups	Automated daily backups with point-in-time recovery; encrypted; rolling retention not exceeding ninety days
Public surfaces	The permit verification page returns an allow-listed set of fields only; rate limits on public endpoints; no student name, photo, or contact detail is ever in a public response
Vulnerability management	Automated dependency and security scanning on every deployment; findings triaged and resolved before release
Incident response	Written procedure; District notified within seventy-two hours of a confirmed incident affecting its data; post-incident report within thirty days
Personnel	Access limited to staff who need it for support; privacy training; background checks for staff with production access
Penetration testing	Third-party penetration test planned for the 2026-27 school year; summary provided to Districts on completion

4. Student data handling

- Student Data remains the property of and under the control of the District. See the Student Data Privacy Agreement.
- Collected: parent contact, student name, date of birth, school, grade, device details, permit, training, attestation, and compliance records. Not collected: student photographs, Social Security numbers, home addresses, location history, academic, attendance, or health records.
- Never sold, never used for advertising, never shared outside the enrolled district except with listed subprocessors.
- Public scan shows permit status, school, district, class, and expiration only.
- Parent contact request, where opted in, connects a call through RidePermit; the caller never sees the number.
- Optional Bike Index registration is in the parent's name; no student data is sent.
- Full export at any time at no cost; deletion within sixty days of termination, certified on request.

5. Compliance references

Framework	Position
FERPA	Provider acts as a school official under the District's direct control (34 CFR 99.31(a)(1))
COPPA	District consents on behalf of parents for students under thirteen where permitted; no behavioral advertising; no data sale
California (Ed Code 49073.1, 49073.6, SOPIPA)	All required contract terms included in the Student Data Privacy Agreement; no targeted advertising; no profiling; deletion on request
Other states	Equivalent state student privacy statutes addressed in the same agreement; Provider will execute a District's standard state DPA where required
Accessibility	Parent and staff interfaces built to WCAG 2.1 AA practices (keyboard navigation, contrast, labels); formal VPAT in progress and available on completion
Insurance	Errors and omissions and cyber liability coverage; certificate provided on request

6. Subprocessors

Subprocessor	Purpose	Data
Supabase	Database and file storage (SOC 2 Type II)	All student data, encrypted
Lovable	Application hosting (SOC 2 Type II)	Runtime; data in transit
Resend	Transactional email	Parent email; notices
Twilio	Phone verification; parent contact relay	Parent phone; no student data
Stripe	Payments, parent-paid districts only	Parent payment; no student data
Bike Index	Optional device registry, parent opt-in	Device details and parent email; no student data

7. Implementation

Step	What happens	Effort
Configure	District rules, schools, staff, and training settings entered in one session with RidePermit	One session
Staff onboarding	Short training and a printed scan guide for site staff	30 minutes
Family launch	Letters, flyers, and site copy provided; District sets the registration window	Provided
Support	Check-in calls through the first term; direct line to the RidePermit team	Included
Nothing to install	No hardware, no scanners, no software; staff use a phone camera	

8. Documents available

- Student Data Privacy Agreement (template, this packet)
- Service Agreement
- W-9
- Certificate of insurance
- Vendor SOC 2 Type II reports (Supabase, Lovable), under confidentiality

- District Brief, Feature Reference, and the Rider Training Curriculum and Assessment Guide
- VPAT, on completion; penetration test summary, on completion

Questions. Send them to support@ridepermit.com. Procurement and security questions are answered within two business days.